

CONSULTING SERVICES

Claims Training & Education

Customized claims training designed to improve technical skills, operational efficiency, and overall claims performance.

SERVICE OVERVIEW

Claims Consulting Partners provides customized Claims Training & Education programs for adjusters, supervisors, and managers, with an emphasis on Property & Casualty (P&C) claims handling and operational excellence.

Training addresses critical claims areas that impact claim outcomes, operational efficiency, and overall performance.

KEY TRAINING AREAS



Claim Supervision



Claim Investigations



BI Claim Evaluations



Taking Recorded Statements



Case Reserve Management



Litigation Claim Handling

TRAINING IMPACT

Training has positive and measurable impact on the claim organization with improvements in:

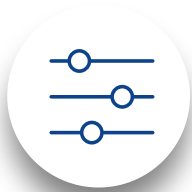
- Claim Handling Quality
- Operational Efficiency
- Staff Development
- Impact on Claims Costs
- Reduced Claim Leakage
- Compliance & Regulatory Adherence
- Customer Satisfaction
- Overall Claims Performance

CUSTOMIZED TO YOUR ORGANIZATION

CCP's training programs are fully customized to each client's needs and can be delivered onsite or virtually. Training may include newly developed modules or proven content tailored to specific operational challenges and objectives.



HOW TRAINING WORKS



CUSTOMIZE

Training aligned with your organization's specific needs and objectives.



DELIVER

Onsite or virtual programs for adjusters, supervisors, and management.



APPLY

Practical P&C claims training designed for immediate application.

BUILT FOR AN EVOLVING CLAIMS ENVIRONMENT

People • Process • Technology • Regulation

OUR APPROACH

Claims organizations are dynamic and continuously evolving, influenced by changes in people, process, technology, and regulation. Ongoing training is essential at both the adjuster and management levels to maintain high standards of quality and performance.

Our Claims Training & Education programs are fully customized to each client's needs and can be delivered onsite or through virtual platforms. We can develop new training modules or leverage proven content to address specific operational challenges and objectives.

Training topics can be tailored to virtually all areas of P&C claims handling, ensuring relevance, practicality, and immediate application within your organization.



Interested in Claims Training & Education?

Request an initial consultation with Claims Consulting Partners.



clmspartners.com



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